



Wisconsin Assisted Living Association

WALA Wall Q & A

Q: What is the WALA Wall?

A: The WALA Wall is an online discussion forum where WALA Members can discuss their issues and concerns and get questions answered by other WALA Members and Moderators.

Q: Do I have to be a member to use the WALA Wall?

A: Yes, You must be a current WALA Member to write on the WALA Wall.

Q: How do I log in to use the WALA Wall?

A: Go to the Member Login link on the WALA Website at www.ewala.org and simply enter your username and password. This will lead you to your Member information page. On that page you will see the Terms and Conditions of the WALA Wall and the entry point to the WALA Wall.

Q: What do the terms and conditions state?

A: The Terms and Conditions of the WALA Wall are the following:

The WALA Wall is reserved for current WALA Members. To learn more about becoming a WALA Member, please visit our membership page on www.ewala.org or call the WALA office at 608/288-0246. We insist that you abide by the rules and policies detailed below. By using the Login to the Forum you are agreeing to the following terms and conditions of the WALA Wall. If you would like to cancel your registration, please contact the WALA office at membership@ewala.org or 608/288-0246.

Although the Administrators and Moderators of WALA's website will attempt to keep all objectionable messages off this forum, it is impossible for us to review all messages. All messages express the view of the author, and the owners of WALA's website will not be held responsible for the content of any message. Opinions, advice and all other information expressed by participants in discussions are those of the author. You rely on such information at your own risk. Participants are urged to seek professional advice for specific, individual situations and not rely solely on advice or opinions given in the discussions.

By agreeing to these terms and conditions, you warrant that you will not post any messages that are obscene, vulgar, sexually-orientated, hateful, threatening, or otherwise violate any laws.

The owners of WALA's website and WALA Wall reserve the right to remove, edit, move or close any thread for any reason. Any posts that contain ads or other form of advertising will be removed. Posts that contain links to other sites advertising services will be deleted. If you SPAM our members in any manner, your account will be disabled. You are not allowed to solicit business through this forum.

I have read, and agree to abide by the WALA Website rules. Click Login to start your forum discussion.

Q: What if I don't know my username and password?

A: Contact the WALA office. We can instantly create a username and password for you to use, but you must have a valid email address.

Q: What if I have trouble logging in?

A: Contact the WALA office. We will trouble shoot with you over the phone to solve your problem.

Q: When I get into the WALA Wall, what can I expect?

A: You will find a list of Conferences that you can join. Some of the topics include: Best Practices, Family Care/Managed Care, Legislative, Regulatory, Resident Related Topics, etc.

Under the Conferences it breaks down by topic even further, by Forums. In each of the Forums you can add a Thread.

Q: How do I add a Thread?

A: By Selecting the Conference and then the Forum under each conference, you will reach the Thread page for that Forum. Click on the "New Topic" button on the top to start your own thread. To submit your Thread hit the "New Topic" button on the bottom of the page.

Q: How do I comment on an already posted Thread?

A: By clicking on the Thread, or on the last post highlighted you can add a new post to the already established post. When you are done typing in your reply, hit the reply button on the bottom of the page.

Q: Can I subscribe to the Threads of my choosing?

A: Yes, you may subscribe to any Threads you would like, you can also subscribe to any Forum or Conference you would like.

Q: What happens when I subscribe to the WALA Wall?

A: You will receive an email from the administrator stating that a post has been entered on any of the Threads, Forums or Conferences you chose to subscribe to.

Q: What if I see an inappropriate post on the WALA Wall?

A: Please contact the WALA office, or email membership@ewala.org with that information. It is imperative that the WALA Wall remains a safe, welcoming, and conducive environment to sharing, networking and discussing concerns. The WALA Wall administrator reserves the right to remove any inappropriate messages on the WALA Wall. The WALA Wall administrator will make an effort to contact

the individual posting inappropriate messages, to remind them of the Terms and Conditions of the WALA Wall. All tips will remain anonymous.

Q: Anything else I should know about?

A: Remember to log out! You will still be logged into the Member Area on the WALA Website, so please remember to log out there as well.