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WALA  
Wisconsin Assisted Living Association  
2875 Fish Hatchery Road  
Madison, WI 53713-3120  
Website: [www.ewala.org](http://www.ewala.org)



A WALA 2007 Training Seminar

## TRAINING THE NON-NURSE IN ASSISTED LIVING TO IDENTIFY & RESPOND

May 15 - 24, 2007

Sessions in each of the  
5 OQA regions



A WALA 2007 Training Seminar

### WHAT IT'S ALL ABOUT...

#### Regulatory Update

WALA's own Daniel Bush will spend the morning addressing HFS 83 changes, OQA trends and top cites, information from the Assisted Living Forum and much more.

#### Training the Non-Nurse In Assisted Living to Identify & Respond

A surefire way to avoid some of the OQA's most common cites at your next survey. If you missed us at the conference pre-event or wished you had sent more staff members, this is your chance!

WALA is honored to present a train-the-trainer workshop, "Training the Non-Nurse in Assisted Living to Identify and Respond."

This session will be a hands-on, interactive program designed to provide tools for assisted living owners, operators, managers and team leaders to train their caregivers on their role in prompt and adequate treatment.

The clinical issues we will discuss have been taken directly from the OQA list of top forfeitures and will include proper clinical interventions for non-licensed staff regarding normal vs. abnormal changes in condition, observations and assessments, acute or sudden onset changes, chronic condition monitoring and falls or accidents.

Find out how to head off these citations before they happen and continue your quest for better care at this valuable session!

**WALA Members receive a \$50 discount.  
It pays to be a WALA Member - join today!**

### WALA COMING ATTRACTIONS!

#### **Marketing From the Inside, Out**

Whether you run the marketing team or you ARE the marketing team, this session will give you new ideas and tips on how to fill your buildings without cloning yourself. Join us as we explains how to harness those untapped resources that are right under your nose and explore ways to create and cultivate the relationships that will save you leg work and fill your beds!

**10 Absolutes: Simple Solutions for Dementia Care**  
Jo Huey, national presenter and author of *Alzheimer's Disease: Help and Hope*, will present a powerful, interactive and motivational workshop on how to improve daily interactions with those with Alzheimer's. An exceptionally enlivening speaker, Jo has developed The 10 Absolutes – communication tools proven to achieve dramatic results. Put her ideas to work in your facility today and make a difference!

Visit [www.ewala.org](http://www.ewala.org) for more info!

#### **2007 Spring Conference**

March 27-29, Alliant Energy Center, Madison

#### **Marketing From the Inside Out**

April 26, San Camillo, Milwaukee

#### **Training the Non-Nurse to Identify & Respond**

May 15-24, held in each of the 5 OQA Regions

#### **10 Absolutes: Simple Solutions for Dementia Care**

June 19, Oak Park Place, Madison

#### **Activity Programming: Working from the Ground Up**

August 20-24, held in each OQA Region

#### **2007 WALA Autumn Classic Golf Outing**

September 17, The Bog, Saukville

#### **Risk Management For the Sentinel Event**

October, held in each OQA Region

#### **OQA Open Forum**

October, held in each OQA Region

# TRAINING THE NON-NURSE TO IDENTIFY & RESPOND: MAY 15 - 24, 2007

## AGENDA

**8:30 a.m. - Welcome & Objectives**

### Regulatory Update

**8:45 a.m. - What's New at OQA?** - WALA's own Daniel Bush will address the HFS 83 changes, OQA trends and top cites, information from the Assisted Living Forum and more.

**10:00 a.m. - Break**

### Training the Non-Nurse To Identify & Respond

**10:15 a.m. - Defining Normal** - We will review normal vs. abnormal changes in condition for residents and discuss how to implement an alert notification program to ensure prompt and adequate treatment when the resident displays symptoms that require medical intervention.

**11:15 a.m. - Normal/Abnormal/Critical Thinking** - Learn what to look for and practical teaching techniques.

**12:00 p.m. - Lunch**

**1:00 p.m. - Acute/Sudden Onset Changes**  
Learn what to look for and practical teaching techniques.

**1:45 p.m. - Chronic Condition Monitoring** - Learn what to look for and practical teaching techniques.

**2:30 p.m. - Break**

**2:45 p.m. - Falls and Accidents** - Learn what to look for, proper response & investigation, and practical teaching techniques.

**3:30 p.m. - Q & A** - A chance to share your challenges and solutions with the group.

**4:30 p.m. - Wrap Up**

## DIRECTIONS TO EACH LOCATION

**Milwaukee** – Alexian Brothers Pavilion is located at 9225 N 76th St. Phone number: 414/357-5105. From I-94, take US 43 north. Exit Brown Deer Rd West. Go north/right on N 76th St approx. 1/4 mile and turn left into the Alexian Village Complex. Take the first left into the Pavilion parking area.

**Appleton** – Touchmark-Appleton is located at 2601 Touchmark Dr. Phone number: 920-832-9100. From US-41 N, exit at W. Prospect Ave toward Appleton (exit 136). Go east on W. Prospect Ave for about a half mile. Turn right onto Touchmark Dr and follow it to the left to arrive at the main entrance.

**Madison** – Oak Park Place is located at 718 Jupiter Dr. Phone number: 608/268-7009. From Hwy 12/18, take Stoughton Rd/Hwy 51 north to Cottage Grove Rd. Go east/left on Cottage Grove Rd, turn left on N Star Dr (first street past the interstate), then left on Jupiter Dr.

**Wausau** – Cedar Creek Mall is located at 10101 Market St, Mosinee. Phone number: 715/355-0011. Take I-39/Bus Hwy 51 to exit 185 (toward Rothschild/Wausau). The Community Room is located at Center Court in the mall.

**Eau Claire** – Banbury Place is located at 800 Wisconsin St. Phone number: 715/836-6828. From I-94, take Hwy 53 N to Brackett Ave (Downtown Eau Claire Exit). Left on Brackett Ave to Farwell St. Right on Farwell St to Wisconsin St. Turn right on Wisconsin St to Banbury Place. The Eau Claire Conference Room is located in Building D02 in the 3<sup>rd</sup> floor skyway.

**A special thank you to Alexian Brothers Pavilion, Touchmark on West Prospect and Oak Park Place for their kind donation of space for this program.**

*If you would like to host a WALA session, please contact the WALA office at 608/288-0246.*

## LOCATIONS, DATES AND TIMES

### Check dates and send with registration.

\_\_\_\_\_ **Milwaukee** - Alexian Brothers Pavilion  
Tuesday, May 15

\_\_\_\_\_ **Appleton** - Touchmark on West Prospect  
Wednesday, May 16

\_\_\_\_\_ **Madison** - Oak Park Place  
Thursday, May 17

\_\_\_\_\_ **Wausau** - Cedar Creek Mall Community Room  
Wednesday, May 23

\_\_\_\_\_ **Eau Claire** - Banbury Place, Eau Claire  
Conference Room  
Thursday, May 24

### • Schedule for ALL sessions:

**Registration:** 7:30 a.m. - 8:30 a.m.

**Sessions run 8:30 sharp** to 4:30 p.m.

**Travel:** Please allow sufficient travel time for weather, parking and traffic. We will begin on time at 8:30 a.m. at each session!

**Certificate:** 6.5 hours available toward HFS-83 annual 12 hour training requirement. A certificate will be issued.

**Instructor:** Betty Brunner, VP of Programming for Pathway Health Services, has over 33 years of experience in long term care. As a nurse, nursing home administrator and consultant Betty has turned around organizations by improving resident care through the development and implementation of clinical systems. She is a nationally recognized speaker regarding resident safety, recruitment and retention, activity based programming and management issues with in the long term care industry.

**Fees:** See registration form to the right — includes breakfast, breaks, lunch, handouts.

**Refunds:** A voucher for future WALA events will be issued minus a \$50 administration fee. Substitutions are encouraged.

## Training the Non-Nurse

May 15 - 24, 2007

Mail or fax registration form or  
register online at [www.ewala.org](http://www.ewala.org)

Name: \_\_\_\_\_

Position: \_\_\_\_\_

Parent Company: \_\_\_\_\_

Facility: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

Day Phone: (\_\_\_\_) \_\_\_\_\_

Fax: (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

### Registration Fees

	<i>On or before May 1, 2007</i>	<i>After May 1, 2007</i>
<input type="checkbox"/> <b>WALA Member:</b>	\$125	\$165
	<i>(Current in 2007)</i>	
<input type="checkbox"/> <b>Non-Member:</b>	\$175	\$215

**Total Amount Due: \$** \_\_\_\_\_

**Payment Method** - Check one:

Check enclosed to **WALA**

Visa  MasterCard

Account #: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Mail or fax with payment to WALA  
2875 Fish Hatchery Road  
Madison, WI 53713  
Fax: 608/288-0734