

NATIONAL-LEVEL PROGRAM INSTRUCTORS

- **Mari Jo Grace:** Mari Jo Grace is a Certified Property Manager and Executive Vice President of Grace Management, Inc., a Minneapolis-based property management company. Grace Management develops, markets and operates retirement, assisted living, multifamily and commercial properties nationwide; consults and assists developers and performs third-party reviews of existing communities. Mari Jo is a nationally known high-energy presenter.
- **Cindy Senke:** Cynthia L. Senke is the Vice President of The Towne Group, a Milwaukee-based national real estate development corporation. She has been responsible for the acquisition, development, and property management of Townes' residential investments for 15 years. In addition, Ms. Senke and her team are currently focused on the seniors housing market; developing and operating independent living and award winning assisted living communities. She is the immediate Past President of the Wisconsin Assisted Living Association, she serves on the Executive Committee for the ALFA Council of States, she serves on the Government Relations Committee for ALFA, and is member of the Institute of Real Estate Management (IREM).
- **Ric Henry:** Ric has many years of national and international experience in assisted living, including coordinating new long-term care facility start-ups in four states and developing a policy and procedure system for a Japanese healthcare company. He has been a member of the American College of Health Care Administrators (ACHCA) for over 20 years and is a Certified Fellow. He has been NHA licensed in six states and holds a current license in Massachusetts. Ric is also a certified risk manager through the American Society of Healthcare Risk Managers (ASHRM). He has provided training on risk assessment and management, quality assurance and liability issues in over 20 states and overseas. He has presented instruction to the New York State Bar Association on nursing home liability, and has presented risk management approaches to Lloyds of London, in London, England in 2002, 2003 and 2004. Ric is an Owner, Managing Partner and President of LTC Alliance, LLC, a risk management firm serving the healthcare industry.
- **Mary Runge:** Mary is President of Horizon Hospice, Chicago, an urban center for end-of-life care. Under Mary's direction, Horizon delivers interdisciplinary, home-based hospice and palliative care to about 100 patients daily and conducts comprehensive end-of-life care educational programs for healthcare professionals in training. Prior to assuming Horizon's presidency in January 2004, Mary served the Visiting Nurse Association (VNA) of Wisconsin for 10 years, most recently as Multi-Regional Director for Hospice Services. As Director, she had oversight of

10 hospice teams and an in-patient unit, with a combined daily census of about 225 patients. Mary's background also includes 14 years of service as President of Hospice and the VNA in Appleton, Wisconsin. Over the course of a long career dedicated to hospice and palliative care, she has been an active leader of the Hospice and Palliative Care Organization of Wisconsin, as well as the National Hospice and Palliative Care Organization. Mary has acquired a great deal of knowledge and sustained a deep passion for quality end-of-life care and she continues to make this her life's work.

Note: Instructors for Part 2 may vary.